

Certificate SK10/1029

The management system of

ŽP Informatika s.r.o.

Kolkáreň 35, Podbrezová 976 81, Slovakia

has been assessed and certified as meeting the requirements of

ISO 20000-1:2005

for the following activities

The IT Service Management System that supports the provision of outsourcing services including the operations support and development of ICT infrastructure, and the development and operation of software applications, provided to external customers.

Further clarifications regarding the scope of this certificate and the applicability of ISO 20000-1:2005 requirements may be obtained by consulting the organization

This certificate is valid from 12 July 2010 until 11 July 2013 and remains valid subject to satisfactory surveillance audits.

Re certification audit due before 02 June 2013

Issue 1. Certified with SGS since July, 2010

Authorised by

SGS Hong Kong Limited Systems & Services Certification
28/F., Metropole Square, 2 On Yiu Street
Siu Lek Yuen, Shatin, N. T., Hong Kong



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